

PRIVACY POLICY

Craydawn Pendley Manor Ltd is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Craydawn Pendley Manor Ltd Web site and governs data collection and usage. By using the Craydawn Pendley Manor Ltd website, you consent to the data practices described in this statement.

COLLECTION OF YOUR PERSONAL INFORMATION

Craydawn Pendley Manor Ltd collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Craydawn Pendley Manor Ltd also collects anonymous demographic information, which is not unique to you, such as your POST code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Craydawn Pendley Manor Ltd. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Craydawn Pendley Manor Ltd for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Craydawn Pendley Manor Ltd Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Craydawn Pendley Manor Ltd public message boards, this information may be collected and used by others. Note: Craydawn Pendley Manor Ltd does not read any of your private online communications.

Craydawn Pendley Manor Ltd encourages you to review the privacy statements of Web sites you choose to link to from Craydawn Pendley Manor Ltd so that you can understand how those Web sites collect, use and share your information. Craydawn Pendley Manor Ltd is not responsible for the privacy statements or other content on Web sites outside of the Craydawn Pendley Manor Ltd and Craydawn Pendley Manor Ltd family of Web sites.

USE OF YOUR PERSONAL INFORMATION

Craydawn Pendley Manor Ltd collects and uses your personal information to operate the Craydawn Pendley Manor Ltd Web site and deliver the services you have requested. Craydawn Pendley Manor Ltd also uses your personally identifiable information to inform you of other products or services available from Craydawn Pendley Manor Ltd and its affiliates. Craydawn Pendley Manor Ltd may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Craydawn Pendley Manor Ltd does not sell, rent or lease its customer lists to third parties. Craydawn Pendley Manor Ltd may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Craydawn Pendley Manor Ltd may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are

prohibited from using your personal information except to provide these services to Craydawn Pendley Manor Ltd, and they are required to maintain the confidentiality of your information.

Craydawn Pendley Manor Ltd does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Craydawn Pendley Manor Ltd keeps track of the Web sites and pages our customers visit within Craydawn Pendley Manor Ltd, in order to determine what Craydawn Pendley Manor Ltd services are the most popular. This data is used to deliver customized content and advertising within Craydawn Pendley Manor Ltd to customers whose behavior indicates that they are interested in a particular subject area.

Craydawn Pendley Manor Ltd Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Craydawn Pendley Manor Ltd or the site; (b) protect and defend the rights or property of Craydawn Pendley Manor Ltd; and, (c) act under exigent circumstances to protect the personal safety of users of Craydawn Pendley Manor Ltd, or the public.

MAILING LISTS

As part of the booking and registration process, we collect personal information. We use that information for a couple of reasons: to tell you about offers you have asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you're happy and satisfied. We don't rent or trade email lists with other organisations and businesses.

We use a third-party provider, MailChimp, to deliver our offers. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. For more information, please see *MailChimp's privacy notice*.

You can unsubscribe to general mailings at any time of the day or night by clicking the unsubscribe link at the bottom of any of our emails or by emailing our data protection officer.

Ticketing Data

When you purchase a Shakespeare Festival ticket (or tickets), merchandise, membership or gift voucher(s) through us via Box Office or online your name, address data, email and contact number will be stored in our Property management system, Opera. You may, of course, purchase a ticket (or tickets) in person without supplying the aforementioned personal data. Please be assured that we do not share your personal details with any other company without your consent.

USE OF COOKIES

The Craydawn Pendley Manor Ltd Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server.

Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Craydawn Pendley Manor Ltd pages, or register with Craydawn Pendley Manor Ltd site or services, a cookie helps Craydawn Pendley Manor Ltd to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Craydawn Pendley Manor Ltd Web site, the information you previously provided can be retrieved, so you can easily use the Craydawn Pendley Manor Ltd features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Craydawn Pendley Manor Ltd services or Web sites you visit.

SECURITY OF YOUR PERSONAL INFORMATION

Craydawn Pendley Manor Ltd secures your personal information from unauthorized access, use or disclosure. Craydawn Pendley Manor Ltd secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Access to your personal information

Under GDPR, you are entitled to view, amend, or delete the personal information that we hold. Email your request to our data protection officer Fabien Thebault [Details below]

CHANGES TO THIS STATEMENT

Craydawn Pendley Manor Ltd will occasionally update this Statement of Privacy to reflect company and customer feedback. Craydawn Pendley Manor Ltd encourages you to periodically review this Statement to be informed of how Craydawn Pendley Manor Ltd is protecting your information.

CONTACT INFORMATION

Craydawn Pendley Manor Ltd welcomes your comments regarding this Statement of Privacy. If you believe that Craydawn Pendley Manor Ltd has not adhered to this Statement, please contact Craydawn Pendley Manor Ltd [Click Here](#). We will use commercially reasonable efforts to promptly determine and remedy the problem.